

2007- 2012 Strategic Management Goals

December 3, 2006

Six primary areas have been identified to guide the Center's director over the next several years as longer range strategic goals.. They have been identified through community contacts with other organizations, recognition of state and national trends, local community service patterns, consumer feed back, as well as through study of our internal needs. A number of initiatives fall within each of these six areas that warrant further identification and attention as the Center proceeds with its on-going and annual planning. The six areas and examples of salient issues to be advanced include:

1. Consumer and community directed services and outcomes that support recovery
 - Service delivery that recognizes consumer identified goals in service
 - Service tracking of consumer satisfaction
 - Service tracking of consumer outcomes
 - Linking when, where and how services are delivered to consumer needs
 - Consumer and community participation in organizational goal setting
 - Expanded role of consumers in self help and in peer helper resources
2. Prepare our organization and its infrastructure for adaptability to changing information demands
Organizational review of its various information systems
 - Transition to a windows based software environment
 - Maximize the integration of the Centers various information systems
 - Expand the use of electronic technology in the capturing and integration of data
 - Migrate to an all electronic record
 - Transition staff in the use of electronic technology and redeploy staff time
 - Incorporate the seamless transmission of medical information electronically
 - Optimize the use of the main building
 - Upgrade the capacity of satellite offices and service provision off main center
 - Operationalize the use of remote technology
3. Advance partnering and integration in service delivery with other community providers
 - Integration of screening, assessment and treatment services with Prairie Ridge
 - Integration of emergency screening services with county CPC functions
 - Integration of behavioral health initiatives with Mercy
 - Partnering with Francis Lauer in service delivery to children/youth and families
 - Effect seamless and integrated service planning and delivery
4. Provide services through effective and efficient delivery methods` which are also responsive to funding demands
 - Optimize the use of available service resources
 - Promoting of accessible service locations and methods
 - Incorporate consumer readiness for change with staged treatment options
 - Incorporate research based information and tools in service delivery
5. Assure fiscal solvency and accountability
 - Tracking of core organizational data
 - Reducing and then eliminating budget deficits.
6. Provide for excellence in services with a staffing pattern that provides for achievement ,continuing professional development, and advancing science to service.
 - Advancing evidence based practice, and practice in an evidence based manner.
 - Incorporate integrated seamless service planning and delivery
 - Support staff training and supervision around keys service skills

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